



IN THE SUMMARY COURT AT GEORGE TOWN

CAUSE NO. SC_____OF 2026

BETWEEN:

MS. LOVELL MARRIOTT Plaintiff

AND:

WATER AUTHORITY Defendant

PLAINT

To the Defendant
WATER AUTHORITY
George Town
Cayman Islands

THIS PLAINT has been issued against you by the above-named Plaintiff in respect of the claim set out on the next page.

Within 14 days after service of this Complaint on you, counting the day of service, you must either satisfy the

claim or return to the Court Office, PO Box 495, George Town, Grand Cayman KY1-1106, Cayman

Islands, the accompanying Acknowledgment of Service form stating therein whether you intend to

contest this action. If you intend to defend the action, in whole or in part, you must set out full particulars

of your defence in the space provided in the Acknowledgement of Service form.

If you fail to satisfy the claim or fail to return the Acknowledgement of Service form containing full

particulars of your defence, the Plaintiff may apply for a default Judgment without any further notice to

you.

Issued this 4th day of March 2026

See overleaf for particulars of the Plaintiff's claim

The Complaint is filed by the Plaintiff Ms. Lovell Marriott as a litigant in person whose address is 106 Randyke Garden Apartment #25 George Town Cayman Islands .email: lovellmarriott@gmail.com 345 517 6850.

PARTICULAR OF CLAIM

1. The Plaintiff is a resident of Cayman Islands and the registered customer for water services at 106 Randyke Garden Apt \$25 George Town Cayman Islands

The Defendant is the statutory public utility responsible for the provision, billing, maintenance, and management of public water services within the Cayman Islands.2. In or around late 2021, the Plaintiff observed a substantial and unusual increase in her monthly water bills.

The Plaintiff engaged a licensed plumber to inspect the property, including all toilets and plumbing systems, for leaks. No leak was identified.

Notwithstanding the absence of detected leaks, the Plaintiff replaced the toilet bowls at her own expense in an effort to resolve the issue.

Despite these measures, the water bills remained excessively high, exceeding amounts incurred when the Plaintiff previously resided with family members and tenants.

3. Requests for Investigation and Meter Replacement

Between 2021 and 2024, the Plaintiff met with representatives and managers of the Defendant on multiple occasions seeking investigation and resolution.

In 2024, the Plaintiff formally requested replacement of the water meter.

A customer service representative of the Defendant stated that the meter was over twenty (20) years old and should have been replaced previously.

At that time, the Plaintiff outstanding balance exceeded CI\$1,500.00.

The Defendant removed the meter but did not promptly replace it, resulting in a delay of approximately two (2) months before a new meter was installed.

The plaintiff was required to pay reconnection and related fees prior to restoration of service.

4. Evidence of Faulty Meter

Following installation of the replacement meter, the Claimant's monthly water bills immediately returned to normal levels, below CI\$100.00, for approximately three (3) consecutive months.

The significant reduction in charges after meter replacement is evidence that the prior meter was defective or inaccurate.

The Defendant has refused to accept responsibility for the excessive charges incurred while the prior meter was in service.

5. Subsequent Disconnections and Allegations

In March 2025, the Defendant notified the Claimant that her usage was “higher than normal” and disconnected her water service allegedly for her protection due to a suspected leak.

The disconnection occurred without affording the Claimant reasonable opportunity to investigate or repair any alleged issue.

The Claimant’s request for a payment arrangement was refused at that time.

On February 9, 2026, the Plaintiff secured financial assistance in the amount of CI\$558.00 through a promissory note issued by the Department of Financial Assistance (DFA) and negotiated a payment plan of CI\$100.00 per month in addition to current charges to clear the outstanding balance of \$2709.78

The Defendant agreed to this arrangement and reconnected service.

Within hours of reconnection, and after limited use (filling a 30-gallon container and showering), Ms. Lovell Marriott turned off the meter to prevent additional charges pending further plumbing inspection.

On or about February 10, 2026, the Defendant disconnected the service again, alleging “movement” on the meter.

The Ms Marriott disputes this allegation and maintains that the meter had been turned off.

The Defendant has insisted that the Claimant repair an alleged leak before reconnection, despite the absence of confirmed evidence of such leak and despite the practical impossibility of leak detection without water flow.

6. Breach and Negligence

The Defendant owed the Ms. Lovell Marriott a duty of care to:

Maintain accurate and functional metering equipment;

Ensure timely replacement of outdated meters;

Bill accurately and fairly;

Provide reasonable notice and opportunity prior to disconnection;

Act in good faith in the administration of public utility services.

The Defendant breached that duty by:

Failing to replace an outdated meter in a timely manner;

Charging excessive amounts based on a faulty or aging meter;

Refusing accountability after evidence of meter inaccuracy;

Disconnecting service without reasonable justification;

Imposing conditions beyond its statutory authority prior to reconnection.

As a result, the Claimant has suffered:

Financial loss exceeding C\$4,409.78

Emotional distress and hardship;

Repeated disruption of essential water service;

Additional plumbing and administrative expenses.

7. Relief Sought

The Claimant respectfully seeks:

A declaration that the Defendant's prior meter was defective or improperly maintained;

Reimbursement or credit for excessive charges incurred due to the faulty meter;

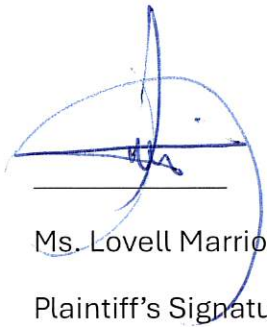
Waiver of disputed balances and associated fees;

Immediate restoration and protection from unlawful disconnection of water service.

PLAINTIFF CLAIM

THE SUM OF \$20,000.00

The amount should be paid by , March 17, 2026, to avoid a 50% interest rate added to the sum.



Ms. Lovell Marriott

Plaintiff's Signature

106 Randyke Garden Apt 25

George Town

Cayman Islands.

The Plaintiff is filed by the Plaintiff Ms. Lovell Marriott as a litigant in person whose address and contact is 106 Randyke Garden Apartment #25 George Town Cayman Islands , email: lovellmarriott@gmail.com, 345 517 6850.

IN THE SUMMARY COURT AT GEORGE TOWN

CAUSE NO. ____S____ OF 20 26

BETWEEN:

Ms. LOVELL MARRIOTT

Plaintiff

AND:

WATER AUTHORITY

Defendant

ACKNOWLEDGMENT OF SERVICE

WATER AUTHORITY
Red Gate Road, George Town
Cayman Islands

State whether the Defendant intends to contest the action.

Yes No

If you do not intend to contest the action, do you want time in which to pay the claim?

Yes No

If you do intend to contest the action, in whole or in part, you must set out full particulars of your defence
overleaf.

Service of the Plaintiff is acknowledged accordingly.

Defendant's Signature

DATED this 4th day of March. 2026

The Plaintiff is filed by the Plaintiff Ms.Lovell Marriott as a litigant in person whose address is 106 Randyke Garden Apartment #25 George Town Cayman Islands . 345 517 6850.

PARTICULARS OF DEFENCE

(Here set out in numbered paragraphs are the grounds upon which the Defendant says that he is not liable to the

Plaintiff, or is not liable for the full amount claimed)

WATER AUTHORITY

Defendant's Signature

REMINDER: This form must be taken or sent to the Court Office, PO Box 495, Grand Cayman KY1-1106 Cayman

Islands within 14 days of receipt otherwise a default Judgment may be entered against you.

The Plaintiff is filed by the Plaintiff Ms. Lovell Marriott as a litigant in person whose address is 106 Randyke Garden Apartment #25 George Town Cayman Islands . 345 517 6850.